



Parent and Carer Code of Conduct Policy

The Drapers' Multi-Academy Trust aims to provide a stimulating, safe and purposeful environment within which each pupil is valued and motivated to strive for excellence in both academic achievement and personal development. We believe that parents and carers play the key role in any child's education and that we will only be successful if we have their support and engagement. The staff and governors of the Trust are therefore committed to working in close partnership with parents, carers and other members of the school community. This in turn requires agreed goals, shared responsibility and clear communication.

When visiting our schools as a parent or carer, you should:

- be treated with respect and courtesy by other parents and carers, children, staff and governors;
- be listened to and communicated with in regard to your child's education;
- have a timely response to any concerns raised.

The Trust recognises that unacceptable behaviour, by contrast, can seriously harm working, learning and social conditions in schools. On the rare occasions when a negative attitude towards the school is expressed, this can result in aggression, harassment, verbal and/or physical abuse towards members of school staff or wider school community. Examples of such behaviour directed against children, parents, carers, governors or school staff could include:

- the use of aggressive or offensive language, whether in person, over the telephone, in writing, email or on social media;
- the use of aggressive or offensive gestures, and any type of threatening or abusive physical behaviour;
- any form of abuse directed at another person's race, religion, ethnic origin, sexual orientation, disability, or gender;
- any behaviour which puts an individual at risk, or which breaches the school's security procedures.

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

The governors of the Trust expect and require members of staff to behave professionally in response to difficult situations and attempt to defuse the situation where possible, seeking the involvement as appropriate of other colleagues and if required the police. However, all members of staff have the right to work without fear of violence, abuse and harassment. We expect parents and other visitors to behave in a respectful and reasonable way towards members of school staff. This policy outlines the steps which will be taken where behaviour is unacceptable.

The Trust will take action to prevent any unacceptable behaviour that undermines its aims, puts an individual at risk, or causes offence or distress to any member of its community. This may include a decision to exclude from the school community any individual who engages in such behaviour, as well as any other appropriate and necessary action, including taking legal action.

Unacceptable behaviour may result in the local authority and the police being informed of the incident. The Principal will consider removing your licence to enter the school grounds and buildings and consequently you may be prosecuted under section 547 of the Education Act 1996. If convicted under this section, you may be liable to a fine of up to £500.